



Dark Stores: Back to the Dark Ages?

Q-COMMERCE, RAPID RETAIL AND THE CHANGING LANDSCAPE OF RETAIL WORK

Tuesday 28 March, 15:00 – 16:30

FEPS Headquarters, Avenue des Arts 46, 1000 Brussels

This seminar is dedicated to identifying key trends in the rise of dark stores and the use of platforms for delivery in retail (market structure, (cross) ownership, type of firms, finance model) and forecasting future developments and risks for current retailers (including SMEs). The session will identify key labour related issues with the rise of dark supermarkets and platforms in retail and potential trade union strategies towards this challenge. Lastly, it will assess the research findings and translate what this entails for the EU policy agenda (platforms and precarious work, risks of data-driven management and AI at work; creating sustainable and quality jobs).

This event will be recorded and live streamed on FEPS and partners' platforms and social media.

15:00 – 15:10

INTRODUCTORY REMARKS

Oliver ROETHIG, Regional Secretary, *UNI Europa*

15:10 – 15:30

PRESENTATION OF THE POLICY STUDY

'Back to the Dark Ages? Q-COMMERCE, RAPID RETAIL AND THE CHANGING LANDSCAPE OF RETAIL WORK'

Presentation of the research and policy recommendations by

- **Rachel VERDIN**, Research Fellow, *University of Sussex Business School*
- **Wil HUNT**, Research Fellow, *Digital Futures at Work (Digit) Research Centre, University of Sussex*
- **Steve ROLF**, Research Fellow, *Digital Futures at Work (Digit) Research Centre, University of Sussex*

'The Dark Stores of Turkey. Are Getir's Dark Stores Bringing Happiness?'

- **Emirali KARADOGAN**, Advisor at *Tez-Koop-İş Union, Turkey*

15:30 – 16:25

DISCUSSION OF THE RESULTS AND IMPLICATIONS FOR FUTURE POLICY

Discussion with:

- **Agnes JONGERIUS**, Member of the European Parliament
- **Max UEBE**, Head of Unit " Future of work, Youth Employment", *European Commission, Directorate General for Employment, Social Affairs and Inclusion*
- **Frank Van BENNEKOM**, Union Official, *Young & United at the Federation of Dutch Trade Unions (FNV)*



- **Valerie PULIGNANO**, Professor in Sociology, *KU Leuven* and Principal Investigator, *Fairwork Belgium*
- **Ben WRAY**, Researcher and Coordinator of The Gig Economy Project, *Brave New Europe*

Chair: **Gerard Rinse OOSTERWIJK**, Policy Analyst on Digital, *Foundation for European Progressive Studies*

Q&A with the audience

16:25 – 16:30

CONCLUDING REMARKS

- **László ANDOR**, Secretary General, FEPS

To register for this event in-person, please complete the following [form](#).