FEPS
FOUNDATION FOR EUROPEAN
PROGRESSIVE STUDIES

PHONE MOBILE SERVICES – CALL FOR TENDER

09.11.2026

FEPS – GENERAL INFORMATION

The Foundation for European Progressive Studies (FEPS) is the think tank of the progressive political family at EU level. Our mission is to develop innovative research, policy advice, training and debates to inspire and inform socialist and social democratic politics and policies across Europe.

FEPS operates as a hub for thinking to facilitate the emergence of progressive answers to the challenges that Europe faces today.

FEPS works in close partnership with its members and partners, forging connections and boosting coherence among stakeholders from the world of politics, academia and civil society at local, regional, national, European and global levels.

Today FEPS benefits from a network of 76 member organisations. Among these, 39 are full members, 32 have observer status and 5 are ex-officio members. In addition to this network of organisations that are active in the promotion of progressive values, FEPS also has an extensive network of partners, including renowned universities, scholars, policymakers and activists.

FEPS' ambition is to undertake intellectual reflection for the benefit of the progressive movement, and to promote the founding principles of the EU – freedom, equality, solidarity, democracy, respect of human rights, fundamental freedoms, human dignity, and the rule of law.

PURPOSE OF THE PRESENT TENDER

The purpose of this tender is to select a mobile phone services company. If selected, FEPS and the candidate will formalise their relationship by way of a framework service provision agreement followed by subsequent mission agreements. FEPS offers the possibility of signing a formal contract running from January 2027 to December 2031 for mobile phone services .

MAIN NEEDS AND PLANNING

Based on our current fleet, which consists of:

- 2 data tablets
- 22 travellers within Europe
- 6 travellers worldwide

Evaluation criteria will encompass:

FINANCIAL CRITERIA

- Subscriptions and plans
- Out-of-plan charges/by profile
- Data tablets plans
- Ancillary fees (activation costs, SIM card replacement)

TECHNICAL AND NETWORK QUALITY CRITERIA

- Network coverage
- Network quality (observed average download/upload speeds, rate...)
- Roaming and international (good coverage and adequate speeds)
- Mandatory technical features
- VoLTE (Voice over LTE)
- VoWiFi (Voice over Wi-Fi)
- Multi-SIM compatibility
- eSim

CUSTOMER SERVICE AND FLEET MANAGEMENT CRITERIA

- Management portal / Fleet management platform (User-friendliness and features of the customer portal...)
- Dedicated customer support (Assigned account manager / commercial point of contact...)

PARTICIPATION IN THE TENDERING PROCEDURE

Tender Process

FEPS reserves the right to conduct the tendering process and select the successful tenderer.

FEPS is not bound contractually or in any way to a bidder to this call for tender until FEPS and the successful tendered have entered into a written contract.

The key dates of this call for tender are the following:

1. Deadline for the submission of applications: receive the offer in writting via email by 25/11/2026
2. Candidates selection: between 26/11/2026 - 30/11/2026
3. Starting date: 01/01/2027

The offer must contain the total cost **including VAT**. Any other costs or additional fees that may be charged in exceptional situations should be detailed and include applicable conditions (e.g. premium fee for urgency or subcontracting fees).

Tender documentation

The following documents must be submitted in the application:

1. Comprehensive budget overview broken down into different categories that allow to have a comprehensive understanding of the project costs using daily rate as a reference.
2. Comprehensive detail of extra charges that may be applicable through any given mission, such as urgency fees or any other applicable charges.
3. Brochure of services provided by company if available.

Tender qualitative evaluation criteria

The evaluation criteria used to assess application quality are listed in the attached file.

Contacts

If the above request is of interest to your company, we invite you to liaise with Catherine Dubois (FEPS Head of Accountancy) and Sophie Newlands (FEPS Office Coordinator) to request further information and submit your application.

All written offers must be submitted to catherine.dubois@feps-europe.eu (FEPS Head of Accountancy) and put in copy to sophie.newlands@feps-europe.eu (FEPS Office Coordinator) and accountancy@feps-europe.eu .

Offers not provided in writing via email will not be considered.

TERMS OF PAYMENT

Prices must be fixed amounts in Euro.

The amount of VAT must be disclosed on the price offer and invoice. Services and items charged should be broken down as much as possible in the invoices order to have a comprehensive overview of the project costs.

Costs incurred in preparing and submitting tenders are borne by the tenderers and cannot be reimbursed.

QUALITY ISSUES

In delivering the service, the tenderer shall ensure the highest quality standards of which FEPS shall be the sole judge.

CONFIDENTIALITY AND CONFLICT OF INTEREST

The Tenderer undertakes that they will not at any time, either before or after the termination of this service, use or disclose or communicate to any person confidential information relating to the affairs of FEPS.

This restriction shall continue to apply after the termination of the service without limit in point of time.

To ensure the independence of terms of their contract, the winning tenderer will sign a declaration certifying that they have no conflict of interests in relation to the tasks to be undertaken and will inform FEPS' Director of Operations should this status change.

TERMS AND CONDITIONS

FEPS reserves the right to reject any and all proposals, in whole or in part, to advertise for new proposals, to abandon the need for services, and to cancel or amend this call for tender at any time prior to the execution of the written contract. FEPS reserves the right to waive any formalities in the call for tender process. FEPS may respond to questions or provide information from tenderers, and is under no obligation to provide such responses or information to all other tenderers.

By submitting a proposal, the tenderer agrees that:

- FEPS may copy the proposal for purposes of facilitating the evaluation of the proposal and agrees that such copying will not violate the rights of any third party.
- It will not bring any claim or have any cause of action against FEPS based in any misunderstanding concerning the information provided or concerning FEPS' failure, neglect or otherwise, to provide the bidder with pertinent information as intended by this call for tender.

The accomplishment of a tendering procedure imposes no obligation on the FEPS to award the contract. Should the invitation to tender cover several items or lots, FEPS reserves the right to award a contract for only some of them. FEPS shall not be liable for any compensation with respect to tenderers whose tenders have not been accepted. Nor shall it be so liable if it decides not to award the contract.

CONTRACTING AUTHORITY

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