



## Crowd Work in the European Gig Economy

Employment in the era of online platforms

### Conference on the Launch of the Report

From the Foundation for European Progressive Studies (FEPS)

**Dr Ernst Stetter** has been the Secretary General of FEPS since 2008. He is an economist and political scientist; in 1980 he obtained his PhD in political science. In 1976, Ernst began his professional career as a lecturer in economics at the DGB Trade Union Centre for Vocational Training in Heidelberg, from 1980 to 2008 Ernst worked for the Friedrich Ebert Stiftung (FES) in various positions in Dakar, Paris and Brussels.

**Dr David Rinaldi** recently joined FEPS to lead the economic policy portfolio. He previously worked as a research fellow at CEPS and at the Jacques Delors Institute. David teaches European Economic Governance at l'Université Libre de Bruxelles and held teaching positions at the Paris College of Art and at Bocconi University. David holds a PhD in Economics.

**Dr Lisa Kastner** holds a PhD in political science from Sciences Po Paris and a MA in European Studies from the University of Bath. Before joining FEPS, she was a Postdoctoral Fellow at the Max Planck Sciences Po Center on 'Coping with Instability in Market Societies' at Sciences Po Paris. Lisa has also been a visiting fellow at the Max Planck Institute for the Study of Societies in Cologne, AICGS and George Washington University in Washington, D.C.

From UNI Europa

**Oliver Roethig** is the Regional Secretary of UNI Europa, the European service workers union with 7 million members. He has been member of the Executive Committee of the European Trade Union Confederation (ETUC) and of the Management Committee of the European Trade Union Institute (ETUI) since 2011. He also sits on the Executive Board of UNI Global Union, which represents 20 million workers worldwide. UNI Europa is the European regional organisation of UNI Global Union.

**Aileen Körfer** works as a Policy Officer at UNI Europa. She is responsible for topics related to the future of services and digitalisation. Before joining UNI Europa Aileen worked for the German trade union ver.di in Berlin, as well as in the Deutscher Bundestag and in Martin Schulz's Cabinet in the European

Parliament. She holds a Bachelor degree in European Studies from Maastricht University and a Master in European Political and Administrative Studies from the College of Europe.

#### From the University of Hertfordshire

**Professor Ursula Huws** has been carrying out pioneering research on the economic and social impacts of technological change, the restructuring of employment and the changing international division of labour for many years. She lectures, advises policy-makers and carries out academic research as well as writing and editing books and articles aimed at more popular audiences. She is the editor of the international, interdisciplinary peer-reviewed journal *Work Organisation, Labour and Globalisation* and co-edits the Palgrave Macmillan/Springer *Dynamics of Virtual Work* book series.

**Dr Neil Spencer** is a Reader in Applied Statistics at the University of Hertfordshire and Director of its Statistical Services and Consultancy Unit. He is a Fellow of the Royal Statistical Society and a Chartered Statistician. He has been undertaking contract research and consultancy work in Statistics, alongside more traditional research, for over twenty years.

**Kaire Holts** is in the final stage of her PhD working within the Creative Economy Research Centre (CERC) in the University of Hertfordshire. She also works as a research fellow in the Digital Footprint project. Before joining the research team at the University of Hertfordshire, Kaire worked for the International Labour Office (ILO) and for the United Nations Institute for Training and Research (UNITAR) in Geneva.

#### Our speakers

**Inge Bernaerts** is the Head of Cabinet for Commissioner Marianne Thyssen, who's responsible for employment, social affairs, skills and labour mobility. She held a management position in the Commission's Energy Department and was the Assistant to the Director-General in the Competition Department. Before joining the Commission, Inge was a member of the Brussels bar where she practiced European competition law with two leading international law firms.

**Nicholas Costello** is the Deputy Head of Unit D1 at the European Commission's Department for Employment and Social Affairs (DG EMPL).

**Valerio de Stefano** is a BOFZAP Professor of Labour Law at KU Leuven, in Belgium. From 2014 to July 2017, Valerio worked at the International Labour Office (ILO) in Geneva, where he authored and edited several publications in the area of his main research interests: non-standard employment, work in the "platform" (gig) economy, fundamental labour rights, labour dispute resolutions and labour and human rights in global supply chains.

**Dr Jan Drahokoupil** is a Senior Researcher at the European Trade Union Institute (ETUI) where he coordinates research on digitalisation and the future of work. Jan also directs projects related to multinational corporations and foreign direct investment. His broader expertise lies in European political economy.

**Peter Hunt** founded Mutuo in 2001 as the first cross mutual sector body to promote co-operative and mutual business to opinion-formers and decision-makers. Since 2004, he has worked closely on a number of public sector structural reforms, including NHS Foundation Trusts, advising both Government and Trust Boards on the adoption of new membership structures.

**Katarina Lundahl** is the Chief Economist at Unionen, Sweden's largest trade union and the world's largest trade union for white collar workers. She has worked as an Economic Advisor for the party, Liberalerna, in the Swedish Parliament, as well as an Economist at the European Commission in Brussels.

**Allan Mayo** works at Digital Greenwich to help develop Greenwich Borough's Smart City Strategy in Greater London. His area of expertise includes understanding cities, urban transformation, urban economies and environments, and the policy aspects of Smart Cities. Current interests include translating what the UK Government's Future of Cities Foresight Programme means for Greenwich/local government.

**Ivana Pais** is an Associate Professor in Economic Sociology at Università Cattolica, Milan. Her research interest focuses on the sharing economy and digital labour. Her recent publications include *Sharing Economy: A Step towards the Re-Embeddedness of the Economy?* and *Collaborative Economy and the Digitalisation of Timebanking: Opportunities and Challenges*.

**Dr Matthew Parsons** has been a Neuroscientist at Imperial College London, the Chief Scientist at Oceanflowenergy, written research on community energy for think tanks, been an Advisor to Altgen, and has been in charge of a social housing focussed tech start-up for the last six years. Now he is a part of Outlandish, a London-based digital workers co-operative. In 2016 he was involved in forming a digital workers co-op consortium called CoTech.

**Dr Joachim Schuster** is a Member of the European Parliament (S&D, Germany). He studied Political Science at Marburg University and received his Doctorate in Politics from Bremen University. He conducted research and was a Policy Advisor from 1990-2006 and was a Member of the Bremen Parliament from 1999-2006. After that he worked as a State Councillor in Bremen until 2012, before being elected to the European Parliament.

**Philip Schörpf** studied Socioeconomics at the Vienna University of Economics and Business. He has been a Research Assistant at the Department for Sociology at the University of Vienna since 2014 and a researcher at FORBA (Working Life Research Centre) since March 2016. His research interests among others include crowd work, digitalisation and outsourcing.